



To Whom It May Concern,

Spring 2023

██████████ is proof that rehabilitation does work. I am the Education Case Manager for ██████████, and it has been rewarding having her on my caseload for three years now. ██████████ has *earned* the opportunity to have her criminal record expunged. Here is a sample of some of her most recent achievements:

- **8 years clean & sober**
- Associate Degree in Human Services, Shasta College, May 2022
- Intern & volunteer, Good News Rescue Mission Women's New Life Recovery Program, 2022
- Compliant with Shasta County Probation

██████████ has successfully 1) reintegrated into society, 2) reconnected with her adult children, and 3) restored the community's faith in her. By supporting the expungement of her record, we are giving her access to spheres of society--like housing, employment, professional licenses—that historically have not been available to people with criminal records. She has proven that fixed mindsets & faulty decision-making are things of the past. ██████████ will not let us down.

I am *deeply* proud of ██████████ commitment. When she was once struggling in a class, rather than getting discouraged or quitting, she utilized campus resources (tutoring center), and listened to feedback from instructors and probation staff. She was then singled out & praised at the next all-student meeting for pulling her grade up. Often a student's failure can be attributed to not utilizing wrap-around services. ██████████ is using all tools at her disposal; this strength will help her succeed at ██████████ as she pursues her Bachelor's Degree in 2023. Program staff and case managers are willing to match ██████████ effort because of her attitude and industriousness.

Her resourcefulness will also be an asset to our workforce. ██████████ continues to learn case management strategies during her time volunteering/interning at a ██████████ recovery center. As a community steward, she is being of service to multi-barrier & vulnerable populations. Her volunteer work and faith work are inspiring others to lead crime-free & drug-free lives. Drawing on personal examples of perseverance, ██████████ will establish rapport with clients, assess their needs and connect them to services. The human services industry needs more case workers like ██████████. Our community needs more people like ██████████.

Regards,

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██████████ County Probation Department  
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